



Salesforce Field Service Cloud Essentials

Pricing:

Starting at  \$6,999

Completion Time:

5-7 Weeks

Introduction:

Salesforce Field Service Cloud optimizes mobile workforce operations, enabling businesses to deliver faster, more effective field service.



Benefits:

- ✓ Streamlined scheduling and dispatching of field service teams.
- ✓ Enhanced productivity of mobile workforce with mobile access and offline capabilities.
- ✓ Improved customer satisfaction through faster resolution times.
- ✓ Real-time visibility into field operations and technician performance.
- ✓ Reduced operational costs with efficient resource management.



Features:

- ✓ Dynamic scheduling and route optimization.
- ✓ Mobile app for field technicians with offline functionality.
- ✓ Inventory and parts management integration.
- ✓ Customer portal for appointment booking and service tracking.
- ✓ Analytics for monitoring service quality and technician performance.



What's Included:

- ✓ Configuration of scheduling and dispatch tools.
- ✓ Setup of mobile applications for field technicians.
- ✓ Integration with inventory management systems.
- ✓ Customizable customer-facing portals.
- ✓ Training for dispatchers and field technicians.



Expected Results:

- ✓ Increased first-time fix rates and reduced repeat visits.
- ✓ Enhanced efficiency of field operations.
- ✓ Higher levels of customer satisfaction and loyalty.
- ✓ Detailed insights into operational metrics for continuous improvement.
- ✓ Lower travel and operational costs through optimized routing.

Get In Touch!

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